

# The Expanded Social Package (ESP) Online Registration Process during COVID-19

As part of the continued fight against COVID-19 and for the convenience of our citizens, the Social Development Department has introduced an online platform effective from 1<sup>st</sup> September 2020 for ESP registrations during this period.

## NEW APPLICATIONS AND RE-REGISTRATIONS

### FOR THE ESP PROGRAM CAN BE MADE ONLINE BY:

- Visit: [www.joburg.org.za](http://www.joburg.org.za)
- click: on the Apply for ESP tab, click: on Apply for Expanded Social Package
- Complete your details on the form
- Attach the required documents and click: apply.

#### Qualifying Criteria:

- Must be a South African Citizen
- Must reside within the City of Johannesburg boundaries
- Income should not exceed R6 086.37 on a monthly basis (this includes pensions, investments and other financial resources available)

#### Documentation required:

- Proof of income, SASSA Card, all bank statements (for last 3 months or sworn affidavit confirming that you do not have a bank account. Any other source of income must be declared)
- Working age adults who are no longer employed due to COVID-19 should provide a letter of termination from the employer, or a letter from the employer for reduced hours and an affidavit in addition to the above if applicable.
- Proof of residence (any account statement reflecting address) or City of Johannesburg Rates and Taxes account number
- Identity document
- City of Johannesburg Rates and Taxes Account
- City Power Pre-Paid Meter Account number
- Eskom Pre-Paid Electricity Account Number, Conventional Account Number
- Joburg Water Account/ Pre-Paid Account Number (Interface Tag Unit (ITU) number on the receipt)

**NB\*** Where the pensioner does not have a bank account and receives a state grant, a sworn affidavit confirming no bank account or other source of income will not be required (Pensioners in receipt of private pensions, must produce a 3 month bank statement or affidavit).

#### Types of rebates you may qualify for:

- Property owners qualify for subsidy on their rates, refuse, sewer, water and electricity services.
- Non-property owners or non-account holders qualify for rebates on water and electricity services.

#### Electricity

Score on Prevailing CoJ Poverty Index		Monthly allocation of free electricity (Kilowatt hours) per month on Conventional meters.	Monthly allocation of free electricity (Kilowatt hours) per month on Pre-paid meters.
BAND 1	1-34	10 KWh	10 KWh
BAND 2	35-69	20 KWh	20 KWh
BAND 3	70-100	30 KWh	30 KWh

NB: ELECTRICITY IS CAPPED AT 150KWH PER HOUSEHOLD PER MONTH

#### Water

Score on Prevailing CoJ Poverty Index		Allocation of additional free water per person per day (litres)pm	Monthly allocation cap of free water per household in which at least 50% of registered social package recipients qualify.
BAND 1	1-34	25L	10 Kl
BAND 2	35-69	35L	12 Kl
BAND 3	70-100	50L	15 Kl

NB: WATER IS CAPPED AT 15 Kl PER HOUSEHOLD PER MONTH

**Pensioners** (Aged 60 and above) whose property value does not exceed R2 500 000.00 (Two million five hundred thousand rand) qualify for rebates on their rates, sewer and refuse of between 70 and 100%. The account must be in the name of the applicant.

**Working Age Citizens and the Unemployed** (Aged 18-59) whose property value does not exceed R500 000.00 (Five hundred thousand rand) qualify for between 70 and 100% rebates on their rates, sewer and refuse. The account must be in the name of applicant.

#### Important Information:

- Clients are encouraged to register or re-register on or before the 15<sup>th</sup> of the month to receive benefits in the next month, failure to do so means that benefit pass through will reflect in the subsequent month.
- Incomplete submissions will not be considered and processed
- It is the responsibility of the client to inform the ESP Special Project Unit of any changes in circumstances e.g. income, account number, etc.